

GxP Application Support



Business Need

Many biotechnology and pharmaceutical companies outsource the support for traditional services like email, malware protection and office productivity suites to keep their in-house IT staff small and focused on various technology initiatives.

However, there are instances where the company would need to operate GxP applications on a compliant hosting platform. In such cases, the internal IT department's full-time employees typically would not have the experience or training to operate and support GxP applications on a qualified platform. The traditional outsourced support vendors tend to concentrate on typical services and would not be able to provide such a specialized support for regulated applications and systems either. In addition, the company may not want to make the additional investment in ongoing compliance and application training for their internal IT staff as well as building new facilities to house the qualified systems.

Solution

Validated Cloud has been designed to provide companies with a place to put their GxP data and applications without the costly and time-consuming burden of building a compliant infrastructure themselves.

Validated Cloud provides and manages all aspects of compliance requirements and offers application support services to ensure a predictable service by specialists at a value. The Validated Cloud team is supported by the MUSA laboratory services team, which is comprised of technology professionals who have worked in the Life Sciences industry for years supporting hundreds of scientific applications at all levels of criticality.

Benefits

Validated Cloud's SaaS (Software as a Service) offering gives our customers the peace of mind that they have come to appreciate. Validated Cloud is responsible for keeping the underlying infrastructure compliant and provides complete systems and application support for the environment.

- Experienced experts supporting your application(s).
- Easy-to-understand support models.
- Full coverage of your qualified systems and GxP applications.
- Operates on a secure and compliant platform.
- Manages all typical support tasks governed by SOPs.

For references for this case study, contact us at info01@validatedcloud.com.